

Soft-Serve has a chemical taste and burns your throat. Why?



Possible causes and solutions:

- After sanitising the machine the sanitiser liquid was not drained properly and was mixed with the Soft-Serve. Solution: Ensure the barrel is drained properly after sanitising. Then as fresh Soft-Serve is poured into the hopper, which in turn drains into the barrel, drain approximately half to one cup of the first Soft-Serve entering the barrel and discard.
- Sanitising water made up in the mixing bucket was accidentally used for mixing Soft-Serve. Solution: Discard and start again.